# IKRAR BAGASKARA

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#### Summary

A flexible and experienced IT professional with a passion for infrastructure and development roles. With hands-on experience in technical support, network infrastructure, and system troubleshooting, I excel in the effective resolution of technical issues to foster seamless operations and user satisfaction. I possess strong interpersonal and task prioritization skills, enabling me to thrive both in collaborative team settings and while working independently. This practical experience is built upon a solid foundation from a Bachelor's degree in Informatics Engineering and is validated by industry certifications such as the Dicoding, AWS, and Google. As a fast learner, I am eager to apply my skills and quickly master new technologies required for the role.

#### **Work Experiences**

#### PT Konimex - Sukoharjo, Central Java

Mar 2020 - Jun 2023

IT Support

- Provide first-hand technical support for clients experiencing desktop and IT-related issues.
- Actively use Linux-based to monitoring and configure user computers.
- Help Network Officer to deploys Linux-based servers.

# Bangkit Academy – Jakarta

Jan 2024 - Jul 2024

Cloud Computing Cohort

- Learn and apply using Google Cloud Computing based on real-world cases.
- Responsible for creating and designing system for capstone products app.
- Responsible as a Project Manager and make sure team runs smoothly on day-to-day operations.

### **Dicoding - Bandung**

Dec 2024 - Present

External Reviewer Code

- Ensure each submission meets established quality standards by assessing technical accuracy, adherence to best practices, and completeness. Mainly focus on Google Cloud and Machine Learning
- Provide constructive feedback to help students improve their skills and understanding of Google Cloud, Data scientist, Back-end, and Machine Learning concepts.

## **Education Level**

# Universitas Duta Bangsa - Surakarta, Central Java

Aug 2021 - Sep 2025

Bachelor's degree in informatics engineering, 3.77/4.00

# Skills & Certifications

- Dicoding Membangun Sistem Machine Learning (2025)
- Dicoding Machine Learning Terapan (2025)
- Google Cloud Certified Associate Cloud Engineer (2024)
- AWS Certified Solutions Architect Associate (2024)
- AWS Certified Cloud Practitioner (2024)
- Dicoding Menjadi Back-End Developer Expert dengan JavaScript (2024)
- Dicoding Menjadi Google Cloud Architect (2024)
- Google Cybersecurity Professional Certificate (2024)
- Google Cloud Computing Foundations Certificate (2024)
- Google IT Support Professional Certificate (2024)
- Cisco Certified CyberOps Associate (2022)

### **Portofolio Project**

#### My Portfolio